

Customer Success Story



Rapid Takedown of a Fraudulent Website Impersonating Dioryx Maritime

The Challenge

Dioryx Maritime discovered a fraudulent website impersonating the company's brand and identity. The site appeared to be designed to deceive vendors and partner, an especially serious risk in the shipping industry, where not all stakeholders consistently follow strict cybersecurity practices.

After reporting the issue to the hosting provider, Dioryx Maritime was informed that resolving the matter through legal channels would require significant time, effort, and expense. Meanwhile, the fraudulent site remained active, posing an ongoing reputational and financial risk.



Leadership & Collaboration

Mrs L. Dimopoulou, IT Manager at Dioryx Maritime, played a critical role in the successful outcome of this incident. She clearly defined the urgency of the situation and set a concrete objective: **the rapid takedown of the fraudulent website** to protect vendors, partners, and the company's reputation. Her decisive leadership and close collaboration with akéreon enabled swift action and alignment from the very first moment.

The Akéreon Solution

As a long-standing partner for email and domain hosting, **akéreon** was immediately entrusted with the task of neutralizing the threat and taking down the fraudulent website as quickly as possible.

Akéreon acted swiftly and decisively:

- **Rapid Threat Identification:** Akéreon quickly analyzed the fraudulent website and confirmed its malicious and phishing characteristics.
- **Reputation & Threat Intelligence Reporting:** The akéreon team thoroughly reported the domain and associated IP addresses to all major reputation and security review services, ensuring the site was widely flagged as *malicious* and *phishing*.
- **Documentation & Escalation:** Akéreon prepared comprehensive technical documentation and justification, building a strong and well-supported appeal.
- **Hosting Provider Engagement:** Leveraging their expertise and clear evidence, akéreon successfully presented the case to the hosting provider.

The Result

Thanks to akéreon's coordinated and proactive approach, the fraudulent website was **successfully taken down**, minimizing the risk to Dioryx Maritime's vendors, partners, and brand reputation without the need for lengthy legal proceedings.

Customer Testimonial

"We understand that this was not an easy task, but when you cooperate for many years with a good technology partner like akéreon, you feel confident that they will do their best. Akéreon acted quickly, identified the fraudulent activity, and managed to have the website flagged and ultimately taken down."

Mrs L. Dimopoulou, IT Manager, Dioryx Maritime

Key Takeaways

- Fast response is critical when dealing with brand impersonation and phishing threats.
- Coordinated reporting to global reputation services can dramatically accelerate takedowns.
- A trusted, experienced technology partner like akéreon can resolve complex security incidents efficiently—protecting both reputation and business relationships.

Contact now info@akereon.com